Housing Authority of Maricopa County
Project Based Rental Assistance (PBRA) Waiting List
Frequently Asked Questions (FAQ)

When is the waiting list going to open?	Waiting lists are open periodically, you may visit the following website for updates: https://maricopahousing.org/customer-portals/
How long after applying will I receive assistance?	Waiting List Applications are selected based upon unit availability.
Where do I apply for the Project Based Rental Assistance Waiting List?	**PROPERTY** **LOCATION** **PROPERTY MANAGEMENT PORTAL** Casa Bonitas — Surprise, AZ — casa.maricopahousing.org Paradise Homes — Surprise, AZ — paradise.maricopahousing.org Flora Statler — El Mirage, AZ — flora.maricopahousing.org Villa Monte Rosa — El Mirage, AZ — vmr.maricopahousing.org John Hammond — Peoria, AZ — hammond.maricopahousing.org Parkview Estates — Peoria, AZ — parkview.maricopahousing.org Varney Homes — Peoria, AZ — varney.maricopahousing.org John Hollar — Tolleson, AZ — hollar.maricopahousing.org Baden Homes — Tolleson, AZ — baden.maricopahousing.org River at Eastline Village — Tempe, AZ — eastline.maricopahousing.org Heritage at Surprise — Surprise, AZ — heritage.maricopahousing.org Father Fidelis — Guadalupe, AZ — fidelis.maricopahousing.org
How do I apply?	You can use a personal computer, public computer, tablet or your smart phone with internet to access the property management portal. Check your local area for a list of public computers.
I am elderly, or disabled, or have limited English proficiency and require accommodation.	For accommodations for persons with disabilities in braille, large print, additional time, or translation for persons speaking another language, please contact Barbara Grambs at 602-744-4533 or email Barbara at b.grambs@maricopahousing.org; call the Front Desk at 602-744-4500; or TDD 602-744-4540.
What if I don't have a computer?	Applications can be completed on any computer, tablet, or smartphone with Internet access. Public computers are not available at HAMC Offices; however, several public computers are available for your use.
What will the process consist of when applying? Do I need to print anything?	Based upon houses hold size, Online Applications take around 45 minutes to complete. A valid email address is required to complete the online waiting list application. An email address can be obtained at no charge from the following Vendors: Gmail, Yahoo, or Hotmail. No printing is required. Ensure that you have all application related information for all household members, including but not limited to income, assets, and vital records.
What can I expect after applying?	Application updates are required every 60 days after applying to remain on the waiting list. If there are no application changes or updates, the applicant must check "no changes and provide an application date stamp. Failure to provide an application update every 60 days will result in the automatic removal of the Wait List application.
Can I fill out a paper application?	Paper applications are not available. For accommodations for persons with disabilities in braille, large print, additional time, or translation for persons speaking another language, please contact Barbara Grambs at 602-744-4533 or email Barbara at b.grambs@maricopahousing.org; call the Front Desk at 602-744-4500; or TDD 602-744-4540.
How long will the waiting list be open?	The waiting list will be closed when the average wait is one year or more. Announcements of closing the waiting list(s) will be published at: https://maricopahousing.org/customer-portals/
If I have a felony will that automatically make me ineligible? What about any criminal activity?	No, a felony does not automatically make you ineligible for HAMC housing programs. You may still be eligible for the program depending on type of conviction and how long ago it took place. Those who must register as a sex offender are not eligible.
Is there anyone available to help fill out the application?	If you do not have internet access or require special assistance, applicants will have to access a computer/internet on their own.
What do I need to have when I apply?	A least 45 minutes of time to complete one (1) application. Full names, social security #'s (if applicable), and birth dates for all household members and all household income for every family member.
Do you have to be a citizen (legal) to apply?	Anyone can apply, but someone in your household must have legal residency. This will be confirmed when your name is pulled from waitlist.
How will I know I am on the waitlist?	Login to the Property Management Portal for each property you have applied. Application Status is listed under "My Applications and Certifications".
How do I stay on the waitlist?	Application updates are required every 60 days after applying to remain on the waiting list. If there are no application changes or updates, the applicant must check "no changes and provide an application date stamp. Failure to provide an application update every 60 days will result in the automatic removal of the Wait List application.