

**Housing Authority of Maricopa County**  
**Project Based Rental Assistance (PBRA) Waiting List**  
**Frequently Asked Questions (FAQ)**

When is the waiting list going to open?	August 26, 2019 @ 10:00 a.m. MST through September 6, 2019 or upon the receipt of 5,000 total applications.																														
How long after applying will I receive assistance?	Waiting List Applications are selected based upon unit availability.																														
Where do I apply?	<table border="1"> <thead> <tr> <th><u>PROPERTY</u></th> <th><u>LOCATION</u></th> <th><u>PROPERTY MANAGEMENT PORTAL</u></th> </tr> </thead> <tbody> <tr> <td>Casa Bonitas</td> <td>Surprise, AZ</td> <td>casa.maricopahousing.org</td> </tr> <tr> <td>Paradise Homes</td> <td>Surprise, AZ</td> <td>paradise.maricopahousing.org</td> </tr> <tr> <td>Flora Statler</td> <td>El Mirage, AZ</td> <td>flora.maricopahousing.org</td> </tr> <tr> <td>Villa Monte Rosa</td> <td>El Mirage, AZ</td> <td>vmr.maricopahousing.org</td> </tr> <tr> <td>John Hammond</td> <td>Peoria, AZ</td> <td>hammond.maricopahousing.org</td> </tr> <tr> <td>Parkview Estates</td> <td>Peoria, AZ</td> <td>parkview.maricopahousing.org</td> </tr> <tr> <td>Varney Homes</td> <td>Peoria, AZ</td> <td>varney.maricopahousing.org</td> </tr> <tr> <td>John Hollar</td> <td>Tolleson, AZ</td> <td>hollar.maricopahousing.org</td> </tr> <tr> <td>Baden Homes</td> <td>Tolleson, AZ</td> <td>baden.maricopahousing.org</td> </tr> </tbody> </table> <p>If you require special assistance with the application process or you do not have internet access, contact the help desk at 602-744-4555, Monday-Friday, 10:00 AM to 3:00 PM.</p>	<u>PROPERTY</u>	<u>LOCATION</u>	<u>PROPERTY MANAGEMENT PORTAL</u>	Casa Bonitas	Surprise, AZ	casa.maricopahousing.org	Paradise Homes	Surprise, AZ	paradise.maricopahousing.org	Flora Statler	El Mirage, AZ	flora.maricopahousing.org	Villa Monte Rosa	El Mirage, AZ	vmr.maricopahousing.org	John Hammond	Peoria, AZ	hammond.maricopahousing.org	Parkview Estates	Peoria, AZ	parkview.maricopahousing.org	Varney Homes	Peoria, AZ	varney.maricopahousing.org	John Hollar	Tolleson, AZ	hollar.maricopahousing.org	Baden Homes	Tolleson, AZ	baden.maricopahousing.org
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How do I apply?	<p>You can use a personal computer, public computer, tablet or your smart phone with internet to access the property management portal. See the Public Notice for a list of public computers.</p> <p>If you require special assistance with the application process or you do not have internet access, contact the help desk at 602-744-4555, Monday-Friday, 10:00 AM to 3:00 PM.</p>																														
I am elderly, or disabled, or have limited English proficiency and require accommodation.	For accommodations for persons with disabilities in braille, large print, additional time, or translation for persons speaking another language, please contact Barbara Grambs at 602-744-4533 or email Barbara at b.grambs@maricopahousing.org; call the Front Desk at 602-744-4500; or TDD 602-744-4540.																														
What if I don't have a computer?	<p>Applications can be completed on any computer, tablet, or smartphone with Internet access. Public computers are not available at HAMC Offices; however, several public computers are available for your use. Refer to the Public Notice for a list of locations throughout the Valley for free computer access.</p> <p>Additionally, you may complete the application by telephone by calling 602-744-4555 Monday-Friday from 10:00 AM to 3:00 PM.</p>																														
What will the process consist of when applying? Do I need to print anything?	A valid email address is required to complete the online waiting list application. An email address can be obtained at no charge from the following Vendors: Gmail, Yahoo, or Hotmail. No printing is required.																														
What can I expect after applying?	Application updates are required every 60 days after applying to remain on the waiting list. If there are no application changes or updates, the applicant must check "no changes and provide an application date stamp. Failure to provide an application update every 60 days will result in the automatic removal of the Wait List application.																														
Can I fill out a paper application?	Paper applications are not available. Application to be put on the wait list can be made online or by telephone. For accommodations for persons with disabilities in braille, large print, additional time, or translation for persons speaking another language, please contact Barbara Grambs at 602-744-4533 or email Barbara at b.grambs@maricopahousing.org; call the Front Desk at 602-744-4500; or TDD 602-744-4540.																														
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If I have a felony will that automatically make me ineligible? What about any criminal activity?	<p>No, a felony does not automatically make you ineligible for HAMC housing programs. You may still be eligible for the program depending on type of conviction and how long ago it took place.</p> <p>Those who must register as a sex offender are not eligible.</p>																														
Is there anyone available to help fill out the application?	If you do not have internet access or require special assistance, complete the waiting list application by telephone by calling 602-744-4555 Monday-Friday from 10:00 AM to 3:00 PM.																														
What do I need to have when I apply?	A least 30 minutes of time to complete one (1) application. Full names, social security #'s (if applicable), and birth dates for all household members and all household income for every family member.																														
Do you have to be a citizen (legal) to apply?	Anyone can apply, but someone in your household must have legal residency. This will be confirmed when your name is pulled from waitlist.																														
How will I know I am on the waitlist?	Login to the Property Management Portal for each property you have applied. Application Status is listed under "My Applications and Certifications".																														
How do I stay on the waitlist?	Application updates are required every 60 days after applying to remain on the waiting list. If there are no application changes or updates, the applicant must check "no changes and provide an application date stamp. Failure to provide an application update every 60 days will result in the automatic removal of the Wait List application.																														