

Housing Authority of Maricopa County

Housing Choice Voucher Waitlist Frequently Asked Questions (FAQ)

When is the waiting list going to open?	January 25, 2017 @ 10:00 a.m. (MST) THROUGH February 8, 2017 @ 3 p.m. (MST)
Where do I apply?	Apply from anywhere at any time during the waitlist opening by going to HAMC's website https://maricopahousing.org/apply/ If you require special assistance or do not have internet access, complete the interest application by telephone by calling 602-744-4555.
How do I apply?	You can use a personal computer, public computer, tablet or your smart phone with internet to access the waitlist interest application. See the Public Notice for a list of public computers. If you require special assistance or do not have internet access, complete the interest application by telephone by calling 602-744-4555 Monday-Friday from 10:00 AM to 3:00 PM.
I am elderly, or disabled, or have limited English proficiency and require accommodation.	For accommodations for persons with disabilities in braille, large print, additional time, or translation for persons speaking another language, please contact Barbara Grambs at 602-744-4533 or email Barbara at b.grambs@maricopahousing.org ; call the Front Desk at 602-744-4500; or TDD 602-744-4540.
After I apply, why does it take so long to receive assistance?	HAMC is not able to pull names from the wait list until a voucher becomes available. When someone leaves the program, we are able to issue a voucher to someone on the waiting list.
What if I don't have a computer?	Applications can be completed on any computer, tablet, or smartphone with Internet access. Public computers are not available at HAMC Offices, however, a number of public computers are available for your use. Refer to the Public Notice for a list of locations throughout the Valley for free computer access. Additionally, you may complete the interest application by telephone by calling 602-744-4555 Monday -Friday from 10:00 AM to 3:00 PM.
Is there a separate wait lists for veterans, elderly, or disabled persons?	No – there is one waiting list for the Housing Choice Voucher Program (Section 8).
What will the process consist of when applying? Do I need to print anything?	It is recommended that you print the confirmation page. Note that if you provided a valid email address a confirmation email with the same information will be emailed to that address.
Can I fill out a paper application?	Paper applications are not available. Application to be put on the wait list can be made online or by telephone. For accommodations for persons with disabilities in braille, large print, additional time, or translation for persons speaking another language, please contact Barbara Grambs at 602-744-4533 or email Barbara at b.grambs@maricopahousing.org ; call the Front Desk at 602-744-4500; or TDD 602-744-4540.
How long will the waiting list be open?	15 days. Interest applications will be accepted January 25, 2017 @ 10:00 a.m. (MST) THROUGH February 8, 2017 @ 3 p.m. (MST)
If I have a felony will that automatically make me ineligible? What about any criminal activity?	No, a felony does not automatically make you ineligible for HAMC housing programs. You may still be eligible for the program depending on type of conviction and how long ago it took place. Those who have to register as a sex offender are not eligible.
Is there going to be anyone available to help fill out the application?	If you have technical or general waitlist application issues or do not have internet access, a help desk representative is available by calling 602-744-4555. The representative you will speak to is only able to assist with the online application. The representative will not be able to answer program or eligibility questions or other housing related questions. For answers to these questions, go to our website at www.maricopahousing.org or call 602-744-4500. If you require accommodation, see Instructions for Persons with Disabilities and Persons with Limited English, complete the interest application by telephone by calling 602-744-4555.
What do I need to have when I apply?	Full names, social security numbers (if applicable), and birth dates for all household members, and the household GROSS income (all sources and for all family members). If a family member does not have a social security number, you can leave it blank.
Do you have to be a citizen (legal) to apply?	Anyone can apply, but someone in your household must have legal residency. This will be confirmed when your name is pulled from waitlist.
What do I do if I don't have transportation?	If you need transportation trip planning assistance, please contact Valley Metro at 602-253-500, TTY 602-251-2039, or http://www.valleymetro.org/ . Dial-a-Ride offers different types of services depending on the city or town in which you live. To find out what type of service exists in your city, call 602-716-2100 for assistance.
How will I know I am on the waitlist?	Call 602-733-6693 to Check Waitlist Status The Check Waitlist Status phone number is only for confirmation of being on the wait list. It has nothing to do with approval for housing. Only active status is reported if a record is found base on the entered personal information. Please read the "Maintaining Your Status on the Waitlist" information on this same page. The Interactive Voice Response System will prompt caller for •ID Number (last 4 of SSN) or Alternate ID •Date of Birth (MMDDYYYY)
How do I stay on the waitlist?	If you are added to the waitlist for the HAMC Housing Choice Voucher Program, you will be notified by mail when your name comes to the top of the waitlist or if we are updating our files. If you do not respond to our notifications, requests for information, or if your letter is returned from the U.S. Postal Service, your name will be removed from the waitlist. If you have a change of address, you must notify the HAMC, in writing or via our Contact Form (https://maricopahousing.org/how-may-we-help-you/hamc-contact-form/) of the change.