

Housing Authority of Maricopa County

Public Housing Waitlist Frequently Asked Questions (FAQ)#

When is the waiting list going to open?	January 30, 2017 @ 10:00 a.m. MST and will remain open until a sufficient number of applications are received based on location wait list selected and size of apartment needed.
How long after applying will I receive assistance?	It may take up to five years. We cannot select from the wait lists until we have vacancies to fill.
Where do I apply?	Apply from anywhere at any time during the waitlist opening by going to website https://maricopahousing.org/apply/ . If you require special assistance or do not have internet access, complete the interest application by telephone by calling 602-744-4511 Tuesday-Friday from 10:00 AM to 3:00 PM.
How do I apply?	You can use a personal computer, public computer, tablet or your smart phone with internet to access the waitlist interest application. See the Public Notice for a list of public computers. If you require special assistance or do not have internet access, complete the interest application by telephone by calling 602-744-4511 Tuesday-Friday from 10:00 AM to 3:00 PM.
I am elderly, or disabled, or have limited English proficiency and require accommodation.	For accommodations for persons with disabilities in braille, large print, additional time, or translation for persons speaking another language, please contact Barbara Grambs at 602-744-4533 or email Barbara at b.grambs@maricopahousing.org ; call the Front Desk at 602-744-4500; or TDD 602-744-4540.
What if I don't have a computer?	Applications can be completed on any computer, tablet, or smartphone with Internet access. Public computers are not available at HAMC Offices, however, a number of public computers are available for your use. Refer to the Public Notice for a list of locations throughout the Valley for free computer access. Additionally, you may complete the interest application by telephone by calling 602-744-4511 Tuesday-Friday from 10:00 AM to 3:00 PM.
What will the process consist of when applying? Do I need to print anything?	It is recommended that you print the confirmation page. Note that if you provided a valid email address a confirmation email with the same information will be emailed to that address.
Can I fill out a paper application?	Paper applications are not available. Application to be put on the wait list can be made online or by telephone. For accommodations for persons with disabilities in braille, large print, additional time, or translation for persons speaking another language, please contact Barbara Grambs at 602-744-4533 or email Barbara at b.grambs@maricopahousing.org ; call the Front Desk at 602-744-4500; or TDD 602-744-4540.
How long will the waiting list be open?	The waitlist will remain open until a sufficient number of applications are received based on location wait list selected and size of apartment needed.
If I have a felony will that automatically make me ineligible? What about any criminal activity?	No, a felony does not automatically make you ineligible for HAMC housing programs. You may still be eligible for the program depending on type of conviction and how long ago it took place. Those who have to register as a sex offender are not eligible.
Is there anyone available to help fill out the application?	If you require special assistance or do not have internet access, complete the interest application by telephone by calling 602-744-4511 Tuesday-Friday from 10:00 AM to 3:00 PM.
What do I need to have when I apply?	Full names, social security #'s (if applicable), and birth dates for all household members and the household GROSS income for all sources and all family members. If a family member does not have a social security number, you can leave that blank.
Do you have to be a citizen (legal) to apply?	Anyone can apply, but someone in your household must have legal residency. This will be confirmed when your name is pulled from waitlist.
How will I know I am on the waitlist?	Call 602-733-6693 to Check Waitlist Status The Check Waitlist Status phone number is only for confirmation of being on the wait list. It has nothing to do with approval for housing. Only active status is reported if a record is found based on the entered personal information. Please read the "Maintaining Your Status on the Waitlist" information on this same page. The Interactive Voice Response System will prompt caller for <ul style="list-style-type: none"> •ID Number (last 4 of SSN) or Alternate ID •Date of Birth (MMDDYYYY)
How do I stay on the waitlist?	You will be notified by mail when your name comes to the top of the waitlist or if we are updating our files. If you do not respond to our notifications, requests for information, or if your letter is returned from the U.S. Postal Service, your name will be removed from the waitlist. If you have a change of address, you must notify the HAMC, in writing or via our Contact Form (https://maricopahousing.org/how-may-we-help-you/hamc-contact-form/) of the change.